

Setting up the Heyrex™ receiver



Your Heyrex™ account and pet details have already been set up at your veterinary hospital.

When you get home follow the simple steps below:

A. Firstly set up your Heyrex™ monitoring service

- 1. Locate an email** from Customer Support (support@heyrex.com) in your inbox.

This will have instructions for setting a password for your Heyrex™ account.
- 2. Click the link** in the email and set a password.
- 3. Sign in** to www.heyrex.com
- 4. Set up** your Heyrex™ receiver.

B. Now set up your Heyrex™ hardware

- 1. Connect the white network cable** into a spare LAN socket on your router/broadband modem using the Heyrex™ cable provided.
- 2. Insert the other end** of the cable into the Heyrex™ receiver network socket.
- 3. Plug the receiver** power adapter into a wall outlet.
- 4. Put the other end** of the power cable into the end of the receiver unit.

During start up, the blue light will flash repeatedly, then the green light.

Once the green light turns on (and stays on), your setup is complete.

Troubleshooting and support

For information on trouble shooting visit www.heyrex.com/en/help

For a full user manual please visit www.heyrex.com/support

This online section is an information hub which should answer all of your questions and includes videos for your reference. If you wish to contact Heyrex™ Ltd, please do so at support@heyrex.com

Please note:

Any changes/modifications to equipment could void your authority to operate the equipment under the laws of your country.

1. You must set up and use the receiver correctly, i.e. lying flat with aerial pointing upwards.
2. You must use the power adaptor supplied (it is acceptable to use a replacement Category 5, 5e or 6 network cable).
3. You must use the aerial provided and attach it correctly.
4. The receiver must be set up at least 20cm away from people and other electronic devices including your wireless router.

5. Do not attach any accessory, aerial or other device to the receiver that has not been provided by Heyrex™.

For warranty information please refer to our terms and conditions which are available at www.heyrex.com

Use of the Heyrex™ service constitutes acceptance of Heyrex™ licensing agreement and third party terms which are available at www.heyrex.com

Battery life will vary depending on use. Range in which the Ethernet receiver will pick up information from the biosensing monitor may vary based on environmental conditions.

Requirements for use

- HTML5 compliant web browser.
- Internet connection with broadband router with available network port.
- Registration to the Heyrex™ specialist monitoring service.

Contents of the Heyrex™ Pack

- Heyrex™ monitor.
- Heyrex™ Ethernet receiver (with aerial).
- Collar adapter for wide collars.
- Network cable and power adaptor.

Compliance information

FCC warnings for Receiver

Changes or modifications not expressly approved by Heyrex™ Limited could void the user's authority to operate the equipment. The device must be used with the antenna supplied. Do not connect other antennas, amplifiers or RF equipment to this device. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause interference, and
2. This device must accept any interference, including interference that may cause undesired operation of the device.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that the interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that of the receiver.

RF exposure warning

The transceiver described here emits radio frequency energy. Although the power level is low, the concentrated energy extremely close to the antenna may pose a health hazard. Do not allow people to come closer than 20 cm to the antenna when the transmitter is operating. Additional information on RF exposure is available on the Internet at www.fcc.gov/encyclopedia/oet-bulletins-line

FCC warnings for Biosensor

Changes or modifications not expressly approved by Heyrex™ Limited could void the user's authority to operate the equipment. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause interference, and
2. This device must accept any interference, including interference that may cause undesired operation of the device.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that the interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that of the receiver.

The biosensor capsule has been tested in accordance with Title 47 CFR Section 2.1093 and does not present a radio frequency hazard to you or your animal.